

Safety Issue Type: Recalls

August 27 2020 NHTSA Campaign Number: 20V511000

Inadequate Warmup Protection

A damaged engine block may leak oil, which can contact hot engine or exhaust components, increasing the risk of a fire.

NHTSA Campaign Number 20V511000

Manufacturer Chrysler (FCA US LLC)

Components ELECTRICAL SYSTEM, ENGINE AND ENGINE COOLING

Potential Number of Units Affected 32318

Summary

Chrysler (FCA US LLC) is recalling certain 2019-2020 Ram 3500, 4500 and 5500 cab chassis built with a Cummins

6.7L High Output engine. Inadequate warmup protection can cause a lack of oil film on the engine connecting rod bearings while the engine is reaching operating temperature. This can result in engine damage and connecting rod failure, which could potentially puncture the engine block.

Remedy

Chrysler will notify owners, and dealers will flash the engine calibration software to enhance the engine warm up protection, free of charge. The recall is expected to begin October 16, 2020. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is W57.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Affected Products (6)

Vehicle

MAKE	MODEL	YEAR
RAM	3500	2019-2020
RAM	4500	2019-2020
RAM	5500	2019-2020

Associated Documents (5)

Remedy Instructions and TSB

RCRIT-20V511-9127.pdf 1021.429KB

<https://static.nhtsa.gov/odi/rcl/2020/RCRIT-20V511-9127.pdf>

Manufacturer Notices(to Dealers,etc) - Dealer Notification re New Safety Recall Advanced Communication – W57, FCA US LLC (FCA US) has announced a safety recall on certain 2019 and 2020 Model Year (DD) Ram 3500 Cab Chassis and (DP) 4500/5500 Cab Chassis vehicles

equipped with a Cummins 6.7L high output engine.

RCMN-20V511-0041.pdf 97.766KB

<https://static.nhtsa.gov/odi/rcl/2020/RCMN-20V511-0041.pdf>

Miscellaneous Document - FCA US LLC Recall Part Numbers

W57 Cummins 6.7L High Output Engine Calibration

RMISC-20V511-6667.pdf 340.155KB

<https://static.nhtsa.gov/odi/rcl/2020/RMISC-20V511-6667.pdf>

Recall Acknowledgement

RCAK-20V511-8223.pdf 244.137KB

<https://static.nhtsa.gov/odi/rcl/2020/RCAK-20V511-8223.pdf>

Remedy Instructions and TSB

RCRIT-20V511-2667.pdf 1021.748KB

<https://static.nhtsa.gov/odi/rcl/2020/RCRIT-20V511-2667.pdf>